

## Example Customer

142 Example Dr
WATERLOO, ON H6L 2J7

## Charges

Ref Description Amount
11450219 Essential Services Fee Deposit ..... $\$ 0.00$
11450220 Fongo Home Phone Adapter Setup ..... $\$ 0.00$
11450220 Fongo Home Phone Adapter (04/09/2024-05/09/2024) ..... $\$ 0.00$
11450220 Unlimited Free Calling (04/09/2024-05/09/2024) ..... $\$ 0.00$
11450220 Unlimited Canada + US Long Distance (04/09/2024-05/09/2024) ..... $\$ 0.00$
11450220 Phone Number (04/09/2024-05/09/2024) ..... $\$ 0.00$
11450220 Essential Services Fee - Monthly (04/09/2024-05/09/2024) ..... $\$ 4.95$
11450220 Caller ID (04/09/2024-05/09/2024) ..... $\$ 0.00$
11450220 Call Waiting (04/09/2024-05/09/2024) ..... $\$ 0.00$
11450220 Call Forwarding \& Text To Email (04/09/2024-05/09/2024) ..... $\$ 0.00$
11450220 Voicemail \& Voicemail To Email (04/09/2024-05/09/2024) ..... $\$ 0.00$
11450221 Shipping \& Handling ..... $\$ 0.00$
Sub-total ..... $\$ 4.95$
HST, ON ..... \$0.64
Total Charges ..... \$5.59
Payment received 04/09/2024 ..... -\$5.59
Balance Due ..... \$0.00

## Notes

1. Your payment method on file with us will be automatically charged the unpaid amount within 24 hours. If there are any issues with the payment, you will receive an emailed notice.
2. GST/HST 810068460
3. Do you have a complaint regarding your telecommunications services that we haven't been able to resolve? The Commissioner for Complaints for Telecommunications Services (CCTS) might be able to assist you: www.ccts-cprts.ca or 1-888-221-1687
4. To ensure the accuracy of 9-1-1 emergency services it's important that your 9-1-1 address is the address where you primarily use Fongo. Please note that there are differences between traditional 9-1-1 and VoIP e911 service. Reminder 9-11 is for EMERGENCIES ONLY, you may be charged or fined for frivolous 9-1-1 calls
5. Need help? http://get.fongo.com/support
