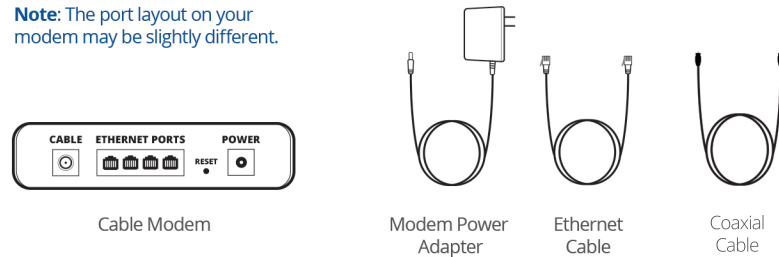


WHAT'S IN THE BOX

MODEM PACKAGE CONTENTS

Note: The port layout on your modem may be slightly different.



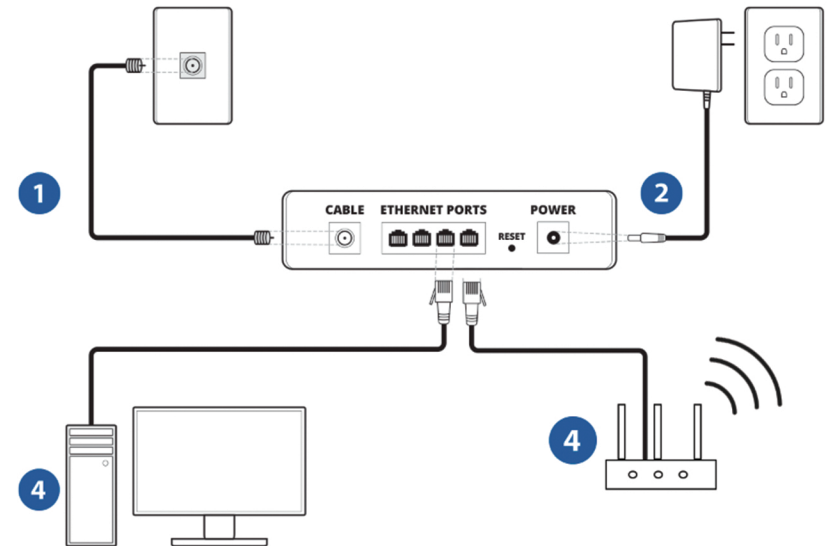
HOW TO CONNECT YOUR CABLE MODEM

After a cable connection has been installed in your home (remotely or physically), please follow these instructions to connect your cable modem:

- 1 Connect the **Cable Modem** to the coaxial jack on the wall using a **Coaxial Cable**.
(There may be a coaxial jack on the wall that you need to plug a cable into or the coaxial cable will be coming directly out of the wall.)
- 2 Connect the **Cable Modem** to a power outlet using the **Modem Power Adapter** provided. If the device does not power on, look for a power button. Please ensure that you use the correct power adapter.
- 3 Your modem will automatically download the proper configuration files. Please wait a few minutes for this step to complete. When complete, the online light on the modem will turn solid green and stay this way.
- 4 Connect your devices to the internet by plugging one end of the ethernet cable into an ethernet port on the modem then plugging the other end into the ethernet port on the device.

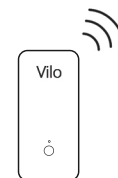
If you have your own WiFi Router, plug it into the modem using the ethernet cable. You will need to use your own Router if you require a WiFi signal to connect devices wirelessly.

Note: Make sure the modem has been connected in the correct order. If you're having issues, unplug the modem and wait 10 seconds, then reconnect the modem starting from **Step 1**



If you are struggling with any of these instructions, please contact tech support **1-888-883-6646**

CONNECT YOUR VILO WIFI POD



Connect your Vilo pod to power

Plug one end of an ethernet cable to a LAN/ethernet port on your modem, then plug the other end to the bottom, WAN/LAN port on your Vilo pod.

When the light turns blue, connect your devices to the Vilo WiFi network
(Default network name & password are on the bottom of your Vilo pod)

Download the Vilo app to edit your network name and password.
For detailed instructions on Vilo Setup, please visit:
fongo.help/vilo-setup